

## Important Information

# Caring for your display



**When cared for correctly your graphics have the potential to give excellent service for a considerable time. However, like most things in this world, they are also vulnerable and is up to you, the user, to exercise maximum care when using your display!**

**Here are some simple tips to help prolong the working life of your graphic display...**

## Pop Up Displays

Here are some simple tips to help prolong the working life of your pop up...

- When packing your pop-up away ALWAYS roll your graphics with the **PRINTED SIDE ON THE OUTSIDE!**

(When you first receive your pop up take a moment to inspect and absorb the way it is packed – this is a good way of learning how to pack it correctly).

- Always roll the graphics loosely, like this...



- Never fold or bend your graphics as this may produce permanent creasing damage. You should always loosely roll your graphics.
- Use a proper transit case to transport and store your graphics – pack out with bubble wrap if you can. If you have not used your pop up for a while try and carry out a trial assembly before your event to make sure everything is in order.
- Do not expose your graphics to moisture or overly intense direct sunlight.
  - Do not expose your graphics to higher than normal levels of heat.  
Store in a dry, temperate environment.
  - You should never need to use excessive force to assemble or dismantle one of our pop ups. If you feel resistance then please check that all magnetic bars have been removed and all hooks are unfastened. NEVER use excessive force!
- Ensure that all users are aware of these basic rules!

## Banner Stands

Here are some simple tips to help prolong the working life of your banner stand...

- When packing away your roller banner stand  
**NEVER UN-HOOK THE GRAPHIC FROM THE TOP AND LET IT DROP!**

This can easily damage the powerful spring mechanism in the base and damage your graphic at the same time. Such damage is not covered by warranty!

Carefully lower the graphic manually into its base.

- Never fold or bend your graphics as this may produce permanent creasing damage. You should always loosely roll your graphics.
- Use a proper transit case to transport and store your stand. If you have not used your banner stand for a while try and carry out a trial assembly before your event to make sure everything is in order.
- Do not expose your graphics to moisture or overly intense direct sunlight.
- Do not expose your graphics to higher than normal levels of heat. Store in a dry, temperate environment.
- You should never need to use excessive force to assemble or dismantle one of our banner stands. If you feel resistance then please check that there are no obstructions. NEVER use excessive force!
- The nylon carry bag is not designed to withstand the rigours of transport by commercial couriers. Please make sure your stand is adequately packed in a cardboard box to avoid associated damage.
- Ensure that all users are aware of these basic rules!

